



TDC Licensing <licensing@thanet.gov.uk>

Re: Premises License application - Margate Futures Ltd - 14-15 Cecil Square Margate

1 message

Christopher Brown <christopher.brown@...> 23 July 2018 at 16:33
 To: TDC Licensing <licensing@thanet.gov.uk>, <...>

Licensing,

I have been asked to comment on the above application on behalf of Environmental Health.

I note that the applicant has not included any contact details in their application. Without these we are unable to converse on the application.

Environmental Health have a history of complaint concerning this premises. Following complaints Environmental Health called for a review of the premises licence on 11/05/17. On 11/07/17 the review was heard by Licensing board and a new licensing was issued on 12/07/17 with agreed conditions. On 24/10/17 the premises closed and has been closed since. Environmental Health could not agree to any increase in times on the previous agreed review document without a period of performance without complaint.

I note that the applicant has applied for times that mirror that review document and therefore we would raise no objections here.

We note that the applicant has not included the conditions within Annex 3 of the previous licence applied by the hearing of 11/07/17. Environmental Health would objection to the application unless these conditions were added. Those conditions being:

1. The premises shall have a written dispersal policy that outlines the procedure for management, door supervisors and staff. The Policy shall be displayed and maintained at the main door where it is easily visible to door staff and also behind the bar where it is easily visible to the relevant site manager and staff. The Policy shall contain procedures on:
 1. Supervising the queue to ensure that it is managed in a way that avoids rowdy, unpleasant behaviour and to keep customers quiet so as to not disturb neighbours in the vicinity.
 2. Display notices outside where the queue is formed asking them to be quiet or they will be refused entry.
 3. Display numbers for taxi firms inside and provide a process where taxis can be waited for inside the premises.
 4. Move patrons away from the premises that are standing around talking to others.
 5. Procedure on refusing entry or banning those who repeatedly cause a nuisance by noise and rowdy behaviour
 1. Persons refusing to use the designated smoking area shall be a refusal of re-entry.
 6. The smoking area shall only be used by smokers and no other patrons who wish to join them.
 7. At least one member of the door staff shall be responsible for monitoring the smoking area and controlling behaviour and noise.
 8. Door supervisors shall be stationed outside the premises until 2.30am Thursday, Friday and Saturday to control the dispersal. Where all patrons of the premises have left the area prior to 2.30am door staff can be stood down from 2.15am, or 15 minutes from closure.
2. All tables at the front of the premises shall be removed at 10pm on each operational night.
3. The smoking area to the front of the premise shall be enclosed in nature by barriers of at least one metre tall (subject to Kent County Council Highways approval) and shall only cover the area between the two entrance doors. The smoking area shall be removed at 2am to aid dispersal.
4. There shall be no entry to new patrons after 1am on each operational night. All re-entries by patrons shall cease from 1.30am.
5. Alcohol that is purchased at the premises shall not leave the internal parts of the premises after 10pm on each operational day. This shall result in patrons leaving to smoke having drinks removed from them.

Regards,

Christopher Brown
Environmental Protection Officer
Thanet District Council
Cecil Street
Margate
Kent
CT10 1XZ

Tel: [REDACTED]

e-mail - [REDACTED]